Expanding Assessment Practices: A Practical Approach for Applying Program Theory and Implementation Fidelity



Integrating Curriculum, Instruction, and Assessment Planning and Analysis Processes through Collaboration and Coaching

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Teresa (Terri) Flateby

Higher Education and Assessment Consultant

Former AALHE Board Member

tlflateby@gmail.com

Teresaflateby.com

## Reasons for Attending?

## Familiarity with Program Theory and Implementation Fidelity?

**Discuss reasons** 

## Workshop Agenda

- Introducing Program Theory (PT) and Implementation Fidelity (IF) "At Scale" in assessment scholarship/literature
- Modifying elements of the process for practical application to assessment process
  - Case Study 1: application to an ongoing institution-wide program
  - Case Study 2: application to an on-going course-based example for different purpose

## Basic Program Theory, Implementation Fidelity, and Assessment Integrated

A collaborative process - faculty (primary drivers), centers for teaching, assessment practitioners, and others

- identify candidate program, a group of faculty, individual faculty member, or student affairs unit
- select or develop well-articulated outcomes of concern
- use research or theory for planning intervention/strategies to foster outcomes
- identify specific points in the curriculum (PT) to foster outcomes with intervention/strategies
- construct plan to determine if strategies are implemented as planned in the designated courses (IF)
- Compare planned intervention/strategy and assessment results

## My Reasons for Exploring



Value of assessment continues to be questioned Reporting **or** Enhancing/Cultivating Learning

Continuous improvement is central to assessment

Implementation Fidelity combined with Program Theory, with modifications, promising for assessment practices

## My Reasons for Exploring

Trudy Banta and colleagues reported in *Designing Effective Assessment* (2009) assessment reports' focus on improving assessment processes - little evidence of **improving student learning** 

- Although gains in the past 10+ years, still often a reporting focus
  - SLO performance results
  - changes made (often assumed)
- Reactive or Proactive?
- Can not assert the specific contributors to change or improvement

Propose modifying Program Theory (PT) and **Implementation Fidelity (IF) to** positively impact assessment practices and meaningful decision making



- **Result** in assessment being **more proactive**
- Enable faculty members to **seamlessly align** teaching strategies and curriculum planning with assessment practices
- Enable assertion that instructional strategies contributed to change/improvement
- Through partnerships, curriculum, instruction, and assessment practices are **integrated**

Assessment "leaders" transition to relationship builders, with much less emphasis on the reporting structure and evaluation of the reports. EMPHASIS – Learning. Role- guided the PT/IF process

## Integrated Program Theory, Implementation Fidelity, and Assessment Processes and Results

Potential for:

- seamlessly, strategically, and systematically unifying curricular, instructional, and assessment planning and analysis, typically throughout program
- more accurately determines if an intervention or changes in teaching strategies impact student learning

## At this point



What sounds appealing?

Concerning?

### Impact assessment practices:



- Systematically connecting the three essential practices (PT, IF, Assessment) to support or improve student learning
- Raising the caliber of assessment plans and processes
- Helping programs provide credible evidence to claim program positively impacts the specific student learning expected and desired

## Remaining Workshop Focus

- 1<sup>st</sup> Fundamental processes of Program Theory (PT) and Implementation Fidelity (IF)
  - Ideal approach for *Improving Student Learning At Scale*\*
- 2<sup>nd</sup> Modification of ideal approach needed to be viable for assessment practices
  - Practical application 2 case studies
    - Case Study 1 Institution-wide Program in progress apply PT and IF
    - Case Study 2 Common required course in progress

## Ideal application for achieving "learning at scale" - assumptions:

#### • Horizonal and vertical impact – All students

- Improvement, not change, oriented
- Well-constructed student learning outcome(s)
- Measures constructed or selected outcomes and rubric scholarship-based development
  - Valid for uses of results
    - Align with the outcome of interest
    - Information for determining growth/improvement and outcome features needing attention
  - Produce **reliable** evidence
    - Repeatable regardless of scorers or context
- Collaborative Process developing strategies/intervention from Research or Theory

## Basic steps in **Ideal Process** for achieving **Learning at Scale**



Collaboratively assessment specialists, program faculty, and centers for teaching and learning

- 1. Identify appropriate candidate
- 2. Identify and clearly articulate outcomes of concern
- 3. Research literature for strategies/interventions to foster outcome

4. Ensure measures are constructed/selected using test construction or rubric development guidelines and align with outcome components and for the intended use of results

5. Develop intervention/plan to foster these outcomes sequentially (Steps 1-3, Program Theory) \*

6. Develop a process/tool – Are strategies selected implemented as planned? (IF)\*

 Compare IF evidence to assessment results collected from valid and reliable tools - improvement\* (Baseline needed)

\*modifications suggested for broader assessment use

Based on "Improving Learning at Scale" Fulcher and Prendergast (2021)

## Sounds daunting and resource intensive Practical Application Needed for Assessment Practices



### Such as, when:

- Focus is not at scale
- New or revised program has varying degrees of success
  Case Study 1
- Common courses with varying degrees of student achievement
- Time/resource constraints, but desire benefits to learning over reporting
- Desire to make credible argument that strategies/intervention contribute to change

Case Study 2

## Sounds daunting and resource intensive Practical Application Needed for Assessment Practices

# Discuss additional or **specific purposes** for introducing PT and IF into assessment practices for broader use.

### Modify for broader practical assessment use



Remaining workshop – Devoted to **adapting the ideal process for practical application** to assessment for student learning use **AND guiding the process "locally**"

Will follow the basic PT and IF steps, some **closely**, some with modifications - **Guiding Practical Applications - Handouts** 

#### **Closely follow:**

- Articulating **student learning outcomes**
- **Researching scholarship** for selecting and fostering the targeted learning outcomes
- Following measurement development guidelines

## Sounds daunting and resource intensive Modify for broader practical assessment use



Modifications and flexibility may be needed to:

- Construct intervention/select strategies from scholarship selected
- **Develop IF tool** to determine if intervention/strategies are followed as planned "tool" loosely defined
- Compare assessment results with intervention Implemented both "real time" and at specific points

## Practical Case Study 1: Program in Progress

#### Program context – some aspects were "At Scale" and followed "Ideal approach"

Phased-in, **flexible**, **voluntary** university-level initiative (not at scale)

Primary goal: Improve students' analysis, synthesis, and argumentation skills demonstrated through effective writing in disciplines – three courses modified. Needed: Critical Thinking elements specified

- Faculty development emphasis
  - Summer Retreats and "Kick Off" meetings, assumed "best practices" implemented in the three upper-level classes
  - Introduced "Course Reflection" for this purpose instructional or results focus?
- Institutional level Outcome and Rubric
  - adaptable for program use
- At Scale marginally emphasized (3 courses within a program, 2 required)
  - variation

#### NEEDED to MODIFY the IDEAL, with close alignment

## Case Study 1: *Identify Candidate* – Program in progress\*\*

#### Who, Why, How?

Who? University-wide – "Think in Ink"

Why? After three years of varying results, a practical/modified approach of the **Ideal** needed\*

- Flexibility needed to be preserved
- Evidence for improvement in some programs
- **Baseline** data from university-level assessment

\*Identified needs to 1) Refine CT elements and/or 2) document implementation of strategies chosen from scholarship

**\*\*** Guiding a Practical Application – Handouts

Discuss

## Case Study 1: Guide Articulation of Clear and Specific Outcomes

Institutional-level outcome

Effective communication in the disciplines

- Team of faculty members, specific administrators, including myself developed
- Revised an institutional rubric to align with outcome, which included critical thinking components

**Critical thinking outcome needed** specificity for analysis, synthesis, argumentation components

Team of faculty members - used critical thinking literature to guide

## Case Study 1: Facilitating selection of relevant *Scholarship through Collaborations*

"Guide Collaborations" and "Guide Planning for Scholarship and Strategy Selection" combined

#### **Existing operational strategies**

**Summer retreat** - External consultant provided **best practice** guidance - faculty planned strategy use – extended from 3 to 4 days

A small team of faculty members, learning center representative, and myself:\*

- Researched scholarship to foster analysis, synthesis, and argumentation and selected most promising
- Modified the retreat agenda to discuss selected literature
- Literature discussions in small groups as well as with the entire group to identify key strategies/components for wide application.
- Selected strategies from research and a method for determining strategy implementation

\*Hypothetical plan

## Case Study 1: Strategy Selection continued

#### **During Summer Retreat**

\*Select Key teaching strategies for inclusion in all participating programs Additional elements identified for possible academic program selection Peer review – Key component - apply in each program

- had promise of improving effective writing and critical thinking outcomes (literature)
- frequent use of peer review in courses

Two other strategies in combination with peer review – more effective \*Hypothetical

## Case Study 1: Strategy selection continued

**During Summer Retreat** 

- \*Each program:
- Selected strategies in addition to peer review most appropriate for the 1<sup>st</sup> 3<sup>rd</sup> level courses
- Began drafting peer review activities and assignments for progressively building critical thinking outcome components
- \*Hypothetical

## Case Study 1: Guide Use of Measurement Construction or Selection Guidelines from Literature

#### **Ensure alignment with Outcomes and intended Use of Results**

Analytic rubric developed to reflect effective writing and critical thinking thinking associated with writing implemented at the University for institutional-level outcome

- Developed over multiple years and followed Huba and Freed's rubric guidelines\*
- Multiple teams of faculty members representing multiple institutions

Rubric modified to provide more specificity to the Think in Ink critical thinking outcome components to inform teaching \*\*

\*Learner-Centered Assessment on College Campuses, 2000 \*\* Hypothetical change

## Case Study 1: Plan Implementation Fidelity Tool

#### "Generic" Checklist developed

- separately, small team of faculty members, learning center representative, and myself – to be self-applied by faculty members
- Other components for each program
- Example checklist targets most effective strategies and includes how to implement
- **Show** remains daunting?

Course reflection - alternative to checklist

**DISCUSS other approaches to ascertain fidelity** 

## Hypothetical Practical Example : Plan Fidelity Check "Tool"



**DISCUSS other approaches to ascertain fidelity** 

**Course Reflection example** 

## Hypothetical Practical Example : Integrate IF checklist and Assessment results

5. Analyze fidelity of strategy selection and student learning evidence together Supporting role of assessment office:

Annually, student learning outcome data from summer scoring compared to implementation/implementation fidelity data collected

- institutional level analysis compared to baseline and trends
- data disaggregated by program more detailed analysis

Potential – assist programs with the analysis process or provide data analysis guidance

#### Real time, ongoing, formative assessment reflected in Course Reflection

Provides evidence of implementation of selected instructional strategies methods, activities, and assignments compared to gains CASE STUDY 2

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